



5975 Castle Creek Pkwy
Suite 100
Indianapolis, IN 46250
P 1-800-962-6831

VIA EMAIL AND/OR HAND DELIVERY

June 23, 2020

US Department of Homeland Security
United States Coast Guard
Base Tongue Point
37573 Highway 30
Astoria, OR 97103

Attn: Commander District Thirteen

Re: Norwegian Cruise Line ("NCL") – COVID-19 – Crew Medical Care

Dear Commander:

The undersigned is the Senior Vice President of Optum's Medical Services group. This letter formally confirms prior discussions that Optum is the NCL's medical services partner in the State of Oregon through our existing contractual relationship with NCL. Optum will work with NCL and local authorities to coordinate all medical requests for NCL crew members through our existing contractual relationships. Optum will also work with the local port agency regarding transportation and immigration issues for crew members.

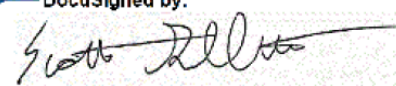
In our role, Optum is responsible for and will coordinate patient needs with appropriate care, authorize care pursuant to NCLB protocol, coordinate transportation, handle medical case management issues, provide a network for medical treatment and diagnostic services for NCL crew, assist with the placement of guarantees for payment for such medical services.

Optum is aware of the existing strain on local medical resources throughout the Thirteenth District AOR and the restrictions on acceptance of MEDEVAC patients in light of the novel coronavirus. We are working with our local partners to assist NCL with the coordination of care in the area surrounding the port. We will also cooperate with the United States Coast Guard and other local, state and federal authorities throughout this process.

If there are any questions, please do not hesitate to contact the undersigned.

Sincerely,

Optum

DocuSigned by:

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Scott Gullett
SVP – Medical Services
Worker's Comp and Auto No-Fault